

? Why Ask a DON Is Different

Built for Healthcare. Backed by Human Expertise.

Healthcare professionals do not need more complicated technology. They need trusted support that helps them spend less time searching, organizing, and completing repetitive paperwork - and more time supporting staff and providing quality care.

How Ask a DON Is Different

- **Designed for healthcare regulation and quality**

General AI tools serve broad purposes. Ask a DON is intentionally scoped to healthcare regulation, quality management, survey readiness, staffing intelligence, and compliance workflows.

- **Connected to trusted, relevant sources**

Ask a DON draws on regulatory and authoritative sources selected for the applicable topic, and connects responses to source material, citations, effective dates, and regulatory guidance when available.

- **Built for the work you actually do**

Survey readiness, Plans of Correction, PIPs, policy review, investigations, staffing analysis, CMS Five-Star intelligence, PBJ preparation, and related quality workflows.

- **Human review, human support, human accountability**

Human expertise, human auditing, and professional oversight remain part of how Ask a DON works. Ask a DON does not replace legal advice, clinical judgment, regulatory agencies, facility leadership, or professional responsibility.

Ask a DON does not replace healthcare professionals. Ask a DON supports them.

There is no substitute for knowledgeable leadership, human judgment, compassionate care, and the hands-on work performed by healthcare teams every day. Ask a DON exists to reduce the administrative burden so healthcare professionals can spend more time leading, supporting staff, improving quality, and caring for residents and patients.

Ask a DON supports compliance work but does not guarantee compliance or survey outcomes, does not replace legal counsel or clinical judgment, does not submit information to CMS, and does not remove the need for human review. Any Ask a DON projection of a star rating is an estimate and is not an official CMS rating.